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| Project Status Report |  |

# Project Name: Full Stack Observability Assessment

Reporting Period: June 16 to June 20, 2025

Prepared By: Carlin Preun

Date: June 20, 2025

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| **Executive Summary** | The project is progressing as planned. This week feedback was received for the VP and Advisor Portal dashboards from Sheldon’s Team, as well as operations. Follow-ups will be held with application specific stakeholders in the coming weeks to confirm dashboard scope and features align with application and team requirements. Meetings were held with ServiceNow SMEs to discuss alignment with CMDB data and connection with Datadog. OA, AP, and MuleSoft teams were engaged to identify calls between components and their locations in the data. Alternative instrumentation methods have been identified for AIX systems, and the CMOD team was engaged to identify instrumentation targets. |
| Overall Status | ****On Track:**** Project progressing as planned. |
| Issues: |  |
| Key Accomplishments this week | * AIX monitoring alternative determined, CMOD instrumentation targets confirmed, Jira tickets created * Reviewed dashboards with Sheldon’s Team and future engagement planned to identify application and team requirements for dashboards * Met with Robbie Melvin to align on connection between CMDB and Datadog * Important Salesforce Event Logs identified for AP/OA -> MuleSoft connection |
| Milestones planned this week, but not achieved with variance: |  |
| Milestones planned for next week: | * Identify callout URLs for AP -> MuleSoft -> CMOD connection * Update AP dashboards with new connection and performance data * Create OA dashboards based on OA team feedback * Update solution design for AP, OA, and CMOD |
| Areas/questions for discussion: |  |
| Last week’s issues forwarded to this week: |  |